

## SMMC Plan Contact: Provider Networks

Plan Name	Provider Relations Contact
Aetna Better Health	Elba M. Tapanes Email: <a href="mailto:TapanesE@aetna.com">TapanesE@aetna.com</a> Phone: 786-209-5362
Children's Medical Services Plan	Amanda Firth Email: <a href="mailto:sunshinecontracting@centene.com">sunshinecontracting@centene.com</a> Phone: 866-595-8116
Community Care Plan	Rosalia Bonetti Email: <a href="mailto:ccp.provider@ccpcares.org">ccp.provider@ccpcares.org</a> Phone: 954-622-3315
Florida Community Care	Grace Rodriguez Email: <a href="mailto:grodriguez@fcchealthplan.com">grodriguez@fcchealthplan.com</a> Phone: 1-833-322-7526 ext.106494
Humana	<u>LTC provider contact:</u> Betsy Dennis Email: <a href="mailto:LTCProviderrelations@humana.com">LTCProviderrelations@humana.com</a> Phone: 888-998-7735 <u>MMA Provider contact:</u> Sonia Rozada Email: <a href="mailto:FLMedicaidProviderRelations@humana.com">FLMedicaidProviderRelations@humana.com</a> Phone: 305-626-5006 / 305-626-5266
Molina HealthCare of Florida	Dione Sadr Email: <a href="mailto:MFLProviderNetworkManagement@MolinaHealthCare.com">MFLProviderNetworkManagement@MolinaHealthCare.com</a> Phone: 407-374-5540
AmeriHealth ( <i>formerly Prestige</i> )	Shelley Turcu Email: <a href="mailto:Providerservices@amerihealthcaritasfl.com">Providerservices@amerihealthcaritasfl.com</a> Phone: 1-800-617-5727
Simply Healthcare	<u>LTC provider contact:</u> Renee Thomas Email: <a href="mailto:renee.thomas@amerigroup.com">renee.thomas@amerigroup.com</a> Phone: 954-308-9410 General LTC inquiry: <a href="mailto:ltcprovrelations@amerigroup.com">ltcprovrelations@amerigroup.com</a> <u>MMA provider contact:</u> Maria Pena Email: <a href="mailto:mpena1@simplyhealthcareplans.com">mpena1@simplyhealthcareplans.com</a> Phone: 561-380-7551
Sunshine Health ( <i>Merged with Staywell eff 10/1/21</i> )	Amanda Firth Christy Morague Christy.Moraguez@sunshinehealth.com Email: <a href="mailto:sunshinecontracting@centene.com">sunshinecontracting@centene.com</a> Phone: 866-595-8116
United Healthcare	<u>MMA providers:</u> Debra Sikes Email: <a href="mailto:debra_sikes@uhc.com">debra_sikes@uhc.com</a> Phone: 407-659-7047 <u>LTC providers:</u> Anne Grim Email <a href="mailto:anne_l_grim@uhc.com">anne_l_grim@uhc.com</a> Phone Number: 407-659-7258

## SMMC Plan Contact: Provider Networks

DENTAL	
Plan Name	Provider Relations Contact
DentaQuest	Vanessa Guerrero Email: <a href="mailto:FloridaProviders@DentaQuest.com">FloridaProviders@DentaQuest.com</a> Phone: 1-877-468-5581
LIBERTY	Tanya Bartholomew Email: <a href="mailto:flprinquries@libertydentalplan.com">flprinquries@libertydentalplan.com</a> Phone: 1-833-276-0851
MCNA	Marco Gradiz Email: <a href="mailto:mgradiz@mcna.net">mgradiz@mcna.net</a> Phone: 954-310-0328

## VETERANS ADMINISTRATION

City/Facility Name	Daytime Phone	After Hours Phone	Medical Record Submission FAX	Contact Email
Bay Pines/ C. W. Bill Young VAMC	727-398-3252	727-398-6661 <b>OR</b> 877-881-7618	727-299-6779	N/A
Gainesville/ North Florida/South Georgia Veterans HCS	888-493-3260	352-548-6004 <b>OR</b> 352-548-6724	352-384-7521	N/A
Miami/ Miami VAHCS	305-575-7471	305-575-7000 ext. 13636	305-575-7024	VHA MIA Emergency Treatment
Orlando/ Orlando VAMC	407-646-4100	407-646-6527	407-643-9291	N/A
Tampa/ James A. Haley Veterans Hospital	813-903-4275 opt. 2	<b>AOD:</b> 813-972-2000 ext. 6197	813-341-8848	N/A
West Palm Beach/ West Palm Beach VAMC	<b>ACD line:</b> 561-422-5777 ext. 5	561-422-8262 ext. 8277	See contacts below	N/A
	<ul style="list-style-type: none"> <li>• Request for additional services or pre-op clearances: 561-422-1572</li> <li>• Dental: 561-422-1307</li> <li>• Mental Health: 561-422-5772</li> </ul>		<ul style="list-style-type: none"> <li>• Rightfaxes: (A) 561-422-1305; (B) 561-422-1301; (C) 561-422-1313; (D) 561-422-1447</li> <li>• Womens Health: 561-422-5774</li> </ul>	